

## The Rotary Club of Cooma Inc.

### The Secretary

PO Box 14  
COOMA NSW 2630

Phone: 02-6452-5392

Fax: 02-6452-5393

E-mail: coomarotary@home.netspeed.com.au

Web: www.d9710.rotary.org.au/Cooma

### MEETINGS:

We meet every Wednesday

6 for 6:30pm at

Dodds Hotel

94 Commissioner Street Cooma

## THOUGHTS ON INFLATION:

A dollar goes a long way nowadays; you can carry it around for weeks before you find something it will buy.

I find I am definitely getting stronger as the years go by; a few decades ago I couldn't easily carry ten dollars worth of groceries, today it's a snap.

### February Rosters

#### Attendance:

Graham French,  
Elizabeth Apps

#### Property

Ashley Constance,  
Julie Johnson

#### Markets

???????

### March:

#### Attendance:

Geoff Boland & Lou  
Moore

#### Property :

Dave Libauer  
And Cheryl Mould

### SOME SIMPLE RULES ABOUT ROSTERS

**GENERAL:** Members rostered on and not able to attend are to make arrangements with another member to take their place.

**MARKETS:** Those nominated to tow the caravan or chuck wagon are to be at the Rotary shed no later than 8am. Ensure you get the key to the shed from John Mooney PRIOR TO THE EVENT SO THE EQUIPMENT CAN BE SET UP EARLY. If you are unable to tow the van or chuck wagon PLEASE ASK SOME ONE WHO CAN, or advise John Mooney before the event. Others nominated should be at the Park by 8.45am.



# Weekly Bulletin



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### Editor Tom

**O**ur next meeting Wednesday 4-2-09  
6 for 6.30 p.m.

It will be **BARBARA ZAGO** our incoming exchange student from Brazil's second meeting, so please have a chat with to her to make her feel welcome. For those who missed last week's meeting, to help you recognise her here is a photo of Barbara helping the sergeant extract money from those didn't miss the meeting.



### Issue

4th February

### Items of special interest:-

Barbara's first host family, the Adams family (no, not the one from the TV series, stupid!).



### Inside this issue:

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The BBQ IN THE PARK ON Australia Day was a great success with takings of \$1,840.20: Expenses \$659.26: Profit \$1,180.44 Many thanks to all who assisted. Monthly Market 18/1/2009 Gross \$2,253.15 Expenses \$715.64 Profit \$1,437.51



**LAST WEEK'S MEETING:** The 3 minuter was Graham French who has sailed over 65,000 miles. He said the art of good sailing was TEAM WORK. He was a member of the crew of "Ragamuffin" which had the most professional, well trained crew it competed in 6 Admiral's Cups in England and won twice. He then gave us a report on the 1979 Fastnet race that was subject to very severe wind gusts which made Ragamuffin's sails hit the sea three times. He explained how team work kept the boat on track all the way to the finish even though they hadn't slept for 3 days and hadn't eaten for 16 hours.

**ATTENDANCE LAST WEEK** 40 members out of 48 = 80% (how about port, John?)

**VISITING ROTARIANS:** Syd Lukins—Albury North:

**GUESTS;** Doug (Monica A) Katie (Chris A) Barbara Z, our welcome Exchange student from Brazil (club), our guest speaker Margaret Clifford (club)

**APOLOGIES;** Pamela M-E, LEAVE Gail E, Claire N, Sabine S, Prasan S, Sarah W, MAKE UPS: Brian J 2 at district meetings.

Last week's Thought of the week by Kevin Dunne and he gave us two for the price of one. **Anger is only one letter short of Danger and if someone betrays you once it is their fault, if they betray you twice it is your fault.**

Next week: Peter Allenspatch.

### Next week's guest speaker

Barry McDonald Business Development Manager Department of State & Regional Development

INTRODUCTION Les Sutcliffe VOTE OF THANKS Geof Boland

**ROTARY OVAL:** Dave H has a working B organized starting at 9 a.m. this Saturday and would like all the club members there to assist although I believe he would be happy if half of us turned up.

**GROUP STUDY EXCHANGE TEAM** to France this year, Local Hayley Redhead has been selected.

**VICAR AGE:** The old vicar lay dying, so he sent for a lawyer and a tax official from his congregation. They were both a bit puzzled since neither of them had been a friend of the vicar. As they entered the dying man's room the vicar motioned them to sit on either side of his bed, he grasped their hands, sighed and stared at the ceiling. Finally the lawyer asked "Why did you ask us to come to your death bed?" The vicar replied "Jesus died between two thieves and that's how I want to go too".



**LAST WEEK'S MEETING** The Guest Speaker was Margaret Clifford who has been manager of the Cooma Call Centre for 2 years. She has done a lot of research and gave us the extract from the Cooma Express on the founding of the Cooma Call Centre. It is a company limited by guarantee and is governed by an elected board of directors, underpinned by its constitution and a board charter; and **NO, THEY ARE NOT THE DEFENCE CALL CENTRE!** In 1988 a development committee was formed following the closure, down sizing and amalgamation of local businesses. An application was made to the Federal Government to establish a call centre in Cooma. A suitable location was found in the Hain Centre and with the support of local member Gary Nairn funding of \$1,650 million was obtained and the location was refurbished. Margaret said the major difference between Telstra and the Defence Call Centre and the Cooma Call Centre is that whilst the other two know their clients, Cooma Call Centre has to continue to apply to fill tenders in a competitive market with tenders which may extend from three months up to three years. Their motto is **CUSTOMER SERVICE FOR REGIONAL AUSTRALIA BY REGIONAL AUSTRALIANS.** In line with this, community services they have supported were, managing the registration process for Monaro High School's 50 year re-union, assisting Cooma Monaro Railway inc. with general enquiries and bookings. In January 2003 they became an additional support for the Fire Service during the bush fire period. They did surveys for the Monaro Men's Pit Stop Program Contributions to Snowy BEC, and the Monaro Committee for Cancer Research. Cooma Call Centre donated 8 computers to U3A (I think that stands for university of the third age). to provide education for people over 50, adopted the TELECROSS community programme, which entails making a daily call to elderly people to check on the well being, sponsored a local junior netball team (The Flamingos). She then gave us some of the companies they have contracts with And what they can do for local businesses. The centre has a consistent female staff of 12 which fluctuates according to contract requirements and has a casual pool of 25 trained or training staff to meet the highs and lows of the contracts, but there are no men on the staff. Apparently it was not the type of call centre Geof B knows all about.